

## **INDIAN HILL RESORT**

### **DEPOSIT AND PAYMENT POLICY**

A deposit of 1 night rental is required to hold your reservation. Deposits must be paid with a credit card over the phone. You may also pay by check but your reservation will not be valid until the check clears. Your deposit will be deducted from your bill when paid in full. Final payment may be made with cash, check or credit card. All Credit card payments will incur a 2% charge of the entire stay. We accept Visa, Mastercard and Discover. No American Express!

### **CANCELLATION POLICY**

A reservation is our commitment not to sell the room to anyone else and on your part to buy that number of nights. Unlike the larger hotels, we have a small number of rooms and do not oversell or double book to cover cancellations and no shows.

In the event of cancellation, you have 14 days' notice prior to scheduled arrival date, deposits will be refunded you may also change your arrival and/or departure dates with at least 14 days' notice without charge.

**IF YOU CANCEL YOUR RESERVATION WITH LESS THAN 14 DAYS OF SCHEDULED ARRIVAL, YOU FORFEIT YOUR DEPOSIT IN ITS ENTIRETY. IF YOU SHORTEN YOUR RESERVATION WITH LESS THAN 14 DAYS OF ARRIVAL, YOU ARE LIABLE FOR THE ORIGINAL AMOUNT TO THE EXTENT WE CANNOT RE-RENT THE NIGHTS YOU HAVE VACATED. IF YOU CHECK IN AND SUBSEQUENTLY SHORTENS YOUR STAY FOR ANY REASON WHATSOEVER, YOU WILL STILL BE CHARGED FOR THE ENTIRE AMOUNT OF THE STAY. IF YOU CANCEL YOUR STAY WITH LESS THAN 7 DAYS NOTICE OR FAIL TO SHOW UP, YOU WILL BE CHARGED FOR THE ENTIRE AMOUNT DUE FOR YOUR RESERVED STAY.**

Rates and policies are subject to change at any time.

### **Smoking:**

All cabins are smoke free. There is plenty of room to step outside on the private deck. There are also areas that provide cover during inclement weather.

If you smoke in the room you will be charged a \$135.00 cleaning fee.

### **Drug Policy:**

We do not allow any type of illicit drug activity including Marijuana even if prescribed by a physician. This is nonnegotiable and grounds for immediate dismissal and the entire stay will be charged.